

Workday® Student Wellness Checks

Don't take the risk. Take steps to reduce your institution's exposure to financial risk during your implementation.

Why Quality Assurance?

Many weaknesses in Workday® Student implementations remain hidden until go-live. The introduction of live transactions inadvertently exposes overlooked configuration details and operational incompatibility.

Unaddressed system vulnerabilities lead to:

- Significant disruptions to the institution's daily operations, including student access to financial aid
- Millions of dollars for emergency repairs

About Us

Legato Strategic Consulting is a women-owned, independent firm specializing in Workday® Student. As an independent firm we have no financial ties to Workday® so we only work for you.

How It Works

Each quarter, our team applies our Workday® expertise to your implementation with a **neutral assessment** to identify project vulnerabilities that threaten project health as well as opportunities to maximize what is already delivered in Workday®, saving you money.

As a result, participating schools can:

- Make informed re-allocations to address vulnerabilities with the existing budget
- Identify and correct points of operational misalignment to avoid disruptions downstream
- Make the most of crucial conversations with implementation partners
- Maximize Workday® delivered functionality
- Avoid unexpected expenses and budget increase requests after go-live

Our Report

Following each quarterly assessment, we prepare a report and an **executive summary** and **presentation** for your institution's leadership including a list of **recommendations and roadmap** to achieve a smooth go-live.

Recommendations may include these areas:

- Repair project vulnerabilities to minimize financial risk
- Maximize functionality already delivered in Workday®
- Safeguard work that has been successfully completed



Areas of Review

The following areas fall under the responsibility of the institution and are the most vulnerable to costly, unexpected repairs and operational disruptions after go-live. As a result, our assessment includes, but is not limited to the **Quality of Data, Quality of Operational Readiness, Testing Quality and Solution Architecture, and Project Staff Wellness.**

Testing Quality and Solution Architecture

Implementation partner-provided testing scenarios are standardized and not designed to pressure-test a new system customized to an individual institution. Quality testing is the best way to identify system vulnerabilities that expose the institution to operational disruptions at go-live.

Quality of Operational Readiness

ERP-induced disruption to operations is costly and threatens user acceptance. For a smooth transition, all operations, policies and processes must be reflected in your new Workday® system. Additionally, adequate training and documentation are crucial to minimize user frustration, maximize buy-in, and ensure users can maintain operations without interruption.

Quality of Data

Data quality is 100% the responsibility of the institution and is one of the primary reasons for implementation delays and go-live fails. Inaccurate data has the potential to create serious operational disruptions in registration and financial aid.

Project Staff Wellness

Staff turnover resulting from the exhaustion of repeated implementations is real and costly. Following the implementation, an 18-24 month stabilization period places sustained pressure on the project team to troubleshoot, review, adjust, and continue training initiatives.



[Click to schedule a services briefing to ask questions and get details](#)

Katrina Holland,
Director of Business Development / Consultant
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Quality Assurance Support

Plans and Pricing

Any investment in Workday® Student Wellness Checks by a neutral, third-party assessor ensures the **prevention of system failures** and puts you on a better path towards a **smooth go-live**.

Plans and pricing that fit all goals and budgets

Level 1



ARIA

Each quarter for 1 year:

Project team interviews
(up to 10)

Executive report with
recommendations

Presentation to Executive
Team with high-level
summary report and Q&A

\$19,995/year
(\$1,666/month)

Level 2



CONCERTO

Each quarter for 1 year:

Project team interviews
(up to 10)

Executive report with
recommendations

Presentation to Executive
Team with high-level
summary report and Q&A

12 consulting hours
(discounted to \$250/hr)
with Principal Consultant

\$22,995/year
(\$1,916/month)

Level 3



SYMPHONY

Each quarter for 1 year:

Project team interviews
(up to 10)

Executive report with
recommendations

Presentation to Executive
Team with high-level
summary report and Q&A

50 consulting hours
(discounted to \$200/hr)
with Principal Consultant

\$29,995/year
(\$2,500/month)

Additional consulting hours:

Pay-as-you-go \$295/hr
Pre-paid 20 hours \$275/hr
Pre-paid 40 hours \$250/hr

Schedule a Briefing

Quality assurance service plans and pricing for individual workstreams available upon request. Starting at \$7,895.



[Click to schedule a services briefing to ask questions and get details](#)

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Individual Workstream Package

Level 1



ARIA

Each quarter for 1 year:

Project team interviews
(up to 4)

Executive report with
recommendations

Presentation to Executive
Team with high-level
summary report and Q&A

\$7,895/year
(\$658/month)

Level 2



CONCERTO

Each quarter for 1 year:

Project team interviews
(up to 4)

Executive report with
recommendations

Presentation to Executive
Team with high-level
summary report and Q&A

12 consulting hours with
Principal Consultant (*at
discounted rate \$250/hr*)

\$10,895/year
(\$908/month)

Level 3



SYMPHONY

Each quarter for 1 year:

Project team interviews
(up to 4)

Executive report with
recommendations

Presentation to Executive
Team with high-level
summary report and Q&A

50 consulting hours with
Principal Consultant (*at
discounted rate \$200/hr*)

\$17,895/year
(\$1,491/month)

Additional consulting hours:

Pay-as-you-go	\$295/hr
Pre-paid 20 hours	\$275/hr
Pre-paid 40 hours	\$250/hr



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