Quality Assurance Support

🖐 Legato Strategic Consulting

# Workday® Student Wellness Checks

Don't take the risk. Take steps to reduce your institution's exposure to financial risk during your implementation.

## Why Quality Assurance?

Many weaknesses in Workday® Student implementations remain hidden until go-live. The introduction of live transactions inadvertently exposes overlooked configuration details and operational incompatibility.

Unaddressed system vulnerabilities lead to:

- Significant disruptions to the institution's daily operations, including student access to financial aid
- Millions of dollars for emergency repairs

## About Us

Legato Strategic Consulting is a women-owned, independent firm specializing in Workday® Student. As an independent firm we have no financial ties to Workday® so we only work for you.

## How It Works

Each quarter, our team applies our Workday® expertise to your implementation with a **neutral assessment** to identify project vulnerabilities that threaten project health as well as opportunities to maximize what is already delivered in Workday®, saving you money.

As a result, participating schools can:

- Make informed re-allocations to address vulnerabilities with the existing budget
- Identify and correct points of operational misalignment to avoid disruptions downstream
- Make the most of crucial conversations with implementation partners
- Maximize Workday® delivered functionality
- Avoid unexpected expenses and budget increase requests after go-live

## **Our Report**

Following each quarterly assessment, we prepare a report and an **executive summary** and **presentation** for your institution's leadership including a list of **recommendations and roadmap** to achieve a smooth go-live.

Recommendations may include these areas:

- Repair project vulnerabilities to minimize financial risk
- Maximize functionality already delivered in Workday®
- Safeguard work that has been successfully completed



Katrina Holland, Director of Business Development / Consultant kholland@legatostrategic.com

## **Areas of Review**

The following areas fall under the responsibility of the institution and are the most vulnerable to costly, unexpected repairs and operational disruptions after go-live. As a result, our assessment includes, but is not limited to the **Quality of Data**, **Quality of Operational Readiness**, **Testing Quality and Solution Architecture, and Project Staff Wellness**.

## **Testing Quality and Solution Architecture**

Implementation partner-provided testing scenarios are standardized and not designed to pressure-test a new system customized to an individual institution. Quality testing is the best way to identify system vulnerabilities that expose the institution to operational disruptions at go-live.

### **Quality of Operational Readiness**

ERP-induced disruption to operations is costly and threatens user acceptance. For a smooth transition, all operations, policies and processes must be reflected in your new Workday® system. Additionally, adequate training and documentation are crucial to minimize user frustration, maximize buy-in, and ensure users can maintain operations without interruption.

## **Quality of Data**

Data quality is 100% the responsibility of the institution and is one of the primary reasons for implementation delays and go-live fails. Inaccurate data has the potential to create serious operational disruptions in registration and financial aid.

#### **Project Staff Wellness**

Staff turnover resulting from the exhaustion of repeated implementations is real and costly. Following the implementation, an 18-24 month stabilization period places sustained pressure on the project team to troubleshoot, review, adjust, and continue training initiatives.



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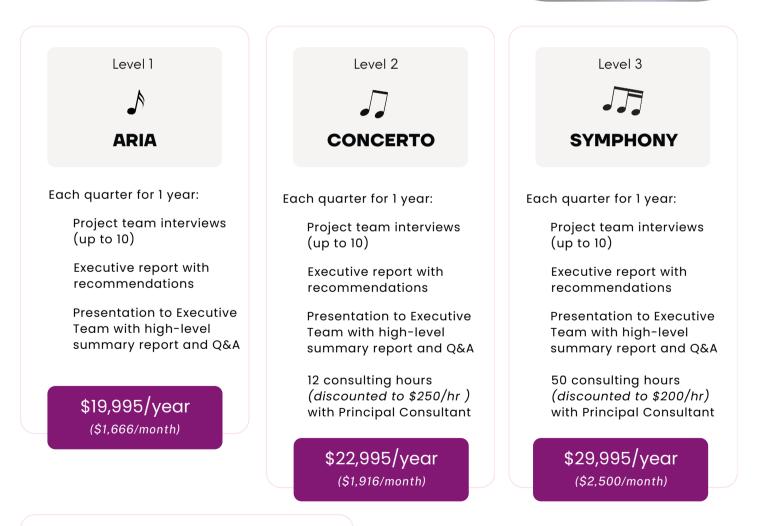


## **Quality Assurance Support**

# **Plans and Pricing**

Any investment in Workday® Student Wellness Checks by a neutral, third-party assessor ensures the prevention of system failures and puts you on a better path towards a **smooth go-live**.

## Plans and pricing that fit all goals and budgets



### Additional consulting hours:

Pay-as-you-go Pre-paid 20 hours \$275/hr Pre-paid 40 hours \$250/hr

\$295/hr

## Schedule a Briefing

Quality assurance service plans and pricing for individual workstreams available upon request. Starting at \$7,895.



Click to schedule a services briefing to ask <u>questions and get details</u>

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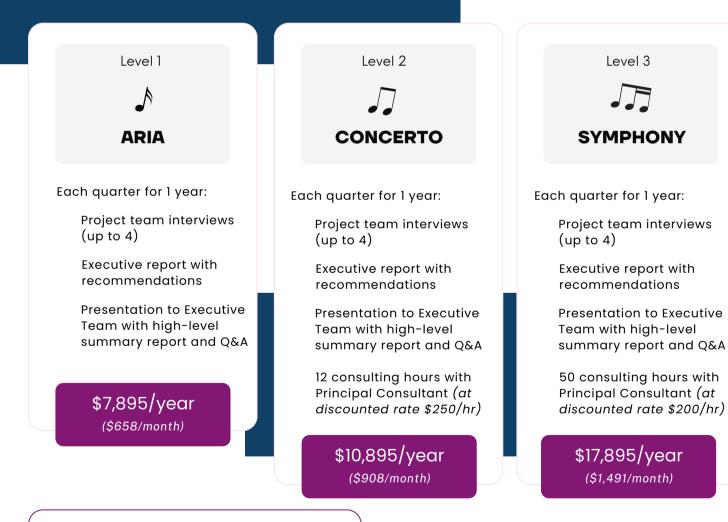


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#### Individual Workstream Package



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